

**AUTHORIZED FEDERAL SUPPLY SERVICE GSA
MULTIPLE AWARD SCHEDULE (MAS) PRICELIST
INFORMATION TECHNOLOGY PROFESSIONAL SERVICES**

SPECIAL ITEM NO. 54151S - INFORMATION TECHNOLOGY PROFESSIONAL SERVICES

FPDS Code D302	IT Systems Development Services
FPDS Code D306	IT Systems Analysis Services
FPDS Code D307	Automated Information Systems Design and Integration Services
FPDS Code D308	Programming Services
FPDS Code D310	IT Backup and Security Services
FPDS Code D311	IT Data Conversion Services
FPDS Code D313	Computer Aided Design/Computer Aided Manufacturing (CAD/CAM) Services
FPDS Code D316	IT Network Management Services
FPDS Code D317	Creation/Retrieval of IT Related Automated News Services, Data Services, or Other Information Services (All other information services belong under Schedule 76)
FPDS Code D399	Other Information Technology Services, Not Elsewhere Classified

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Period Covered by Contract: OPTION 2: July 1, 2019 through June 30, 2024

General Services Administration
Federal Supply Service

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at: <http://fss.gsa.gov/>

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SECTION I

INFORMATION FOR ORDERING ACTIVITIES APPLICABLE TO ALL SPECIAL ITEM NUMBERS

SPECIAL NOTICE TO AGENCIES: Small Business Participation

SBA strongly supports the participation of small business concerns in the Federal Supply Schedules Program. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals.

For orders exceeding the micropurchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!™ on-line shopping service (www.fss.gsa.gov). The catalogs/pricelists, GSA Advantage!™ and the Federal Supply Service Home Page (www.fss.gsa.gov) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micropurchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

1. Geographic Scope of Contract:

Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

Overseas delivery is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offerors are requested to check one of the following boxes:

- The Geographic Scope of Contract will be domestic and overseas delivery.
- The Geographic Scope of Contract will be overseas delivery only.
- The Geographic Scope of Contract will be domestic delivery only.

2. Contractor's Ordering Address and Payment Information:

Contractors are required to accept credit cards for payments equal to or less than the micro-purchase threshold for oral or written delivery orders. Credit cards will not be acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance:

(917) 208-6907

3. LIABILITY FOR INJURY OR DAMAGE

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

4. Statistical Data for Government Ordering Office Completion of Standard Form 279:

Block 9: G. Order/Modification Under Federal Schedule

Block 16: Data Universal Numbering System (DUNS) Number: 556017908

Block 30: Type of Contractor – **A. (Small Disadvantaged Business)**

- A. Small Disadvantaged Business**
- B. Other Small Business**
- C. Large Business**
- G. Other Nonprofit Organization**
- L. Foreign Contractor**

Block 31: Woman-Owned Small Business - YES

Block 36: Contractor's Taxpayer Identification Number (TIN): 20-3003181

4a. CAGE Code: 4EXE1

4b. Contractor has registered with the Central Contractor Registration Database.

5. FOB Destination

6. DELIVERY SCHEDULE

a. TIME OF DELIVERY: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER

DELIVERY TIME (Days ARO)

54151S

As agreed with contracting agency

b. URGENT REQUIREMENTS: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

7. Discounts: Prices shown are NET Prices; Basic Discounts have been deducted.

a. Prompt Payment: None

b. Quantity None

c. Dollar Volume none

d. Government Educational Institutions Government Educational Institutions are offered the same discounts as all other Government customers

e. Other None.

8. Trade Agreements Act of 1979, as amended:

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

9. Statement Concerning Availability of Export Packing:

N/A

10. Small Requirements: The minimum dollar value of orders to be issued is **\$100.00**

11. Maximum Order (All dollar amounts are exclusive of any discount for prompt payment.)

a. The Maximum Order value for the following Special Item Numbers (SINs) is \$500,000:

Special Item Number 54151S - Information Technology (IT) Professional Services

b. The Maximum Order value for the following Special Item Numbers (SINs) is \$1,000,000:

Special Item Number 611430 – Professional and Management Development Training

12. ORDERING PROCEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.

b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS

REQUIREMENTS: ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS PUBS):

Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS): Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the

availability of FED-STDS should be obtained from the GSA, Federal Supply Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2001)

- (a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.
- (b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. The Industrial Funding Fee does NOT apply to travel and per diem charges.

NOTE: Refer to FAR Part 31.205-46 Travel Costs, for allowable costs that pertain to official company business travel in regards to this contract.

- (c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/ possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.
- (d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.
- (e) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.
- (f) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.
- (g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.
- (h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.
- (i) Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.
- (j) Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.

15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES: Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of

termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See C.1.)

16. GSA Advantage!

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.fss.gsa.gov/>.

17. PURCHASE OF OPEN MARKET ITEMS

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if-**

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;
- (3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and
- (4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS

a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

- (1) Time of delivery/installation quotations for individual orders;
- (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
- (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

19. OVERSEAS ACTIVITIES

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

N/A

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

20. BLANKET PURCHASE AGREEMENTS (BPAs)

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

21. CONTRACTOR TEAM ARRANGEMENTS

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

22. INSTALLATION, DEINSTALLATION, REINSTALLATION

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.

23. SECTION 508 COMPLIANCE.

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following:

N/A

The EIT standard can be found at: www.Section508.gov/.

24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES.

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order

—

- (a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and
- (b) The following statement:
This order is placed under written authorization from _____ dated _____. In the event of any inconsistency between the terms and conditions of this order and those of your Federal Supply Schedule contract, the latter will govern.

25. INSURANCE—WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)

- (a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.
- (b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—
 - (1) For such period as the laws of the State in which this contract is to be performed prescribe; or
 - (2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.
- (c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

26. SOFTWARE INTEROPERABILITY.

Offerors are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

27. ADVANCE PAYMENTS

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)

SECTION II

TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 54151S)
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1. SCOPE

- a. The prices, terms and conditions stated under Special Item Number 54151S Information Technology Professional Services apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

- a. The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-
 - (1) Cancel the stop-work order; or
 - (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
- b. If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-
 - (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
 - (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may

receive and act upon the claim submitted at any time before final payment under this contract.

- c. If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.
- d. If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

In accordance with 552.212-4 CONTRACT TERMS AND CONDITIONS– COMMERCIAL ITEMS (JAN 2017) (DEVIATION – FEB 2007)(DEVIATION - FEB 2018) for Firm-Fixed Price orders; or GSAR 552.212-4 CONTRACT TERMS AND CONDITIONS-COMMERCIAL ITEMS (JAN 2017) (DEVIATION - FEB 2018) (ALTERNATE I - JAN 2017) (DEVIATION - FEB 2007) for Time-and-Materials and Labor-Hour Contracts orders placed under this contract.

7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.

9. INDEPENDENT CONTRACTOR

All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

- a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

- b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and- materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and Materials/Labor-Hour Proposal Requirements— Commercial Item Acquisition. As prescribed in 16.601(e)(3), insert the following provision:

- a. The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
- b. The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—
 - (1) The offeror;

- (2) Subcontractors; and/or
- (3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT PROFESSIONAL SERVICES AND PRICING

- a. The Contractor shall provide a description of each type of IT Service offered under Special Item Numbers 54151S IT Professional Services should be presented in the same manner as the Contractor sells to its commercial and other ordering activity customers. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles (labor categories) for those individuals who will perform the service should be provided.
- b. Pricing for all IT Professional Services shall be in accordance with the Contractor's customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed prices, minimum general experience and minimum education.
- c. The following is an example of the manner in which the description of a commercial job title should be presented:

EXAMPLE: Commercial Job Title: System Engineer

Minimum/General Experience: Three (3) years of technical experience which applies to systems analysis and design techniques for complex computer systems. Requires competence in all phases of systems analysis techniques, concepts and methods; also requires knowledge of available hardware, system software, input/output devices, structure and management practices.

Functional Responsibility: Guides users in formulating requirements, advises alternative approaches, conducts feasibility studies.

SECTION III

Labor Category Descriptions

Labor Category Name	Min Educational Requirement	Min Years General Exp	Min Years Project Specific Exp	Functional Responsibilities
Systems Programmer/Analyst	BS in Information Technology or equivalent, or: BS/BA in non-IT Field plus 4 years IT Experience	5	3	Develop specifications for system engineering management plans and system integration and test plans. Develop system configuration documentation, for programming specifications, unit testing and integration testing purposes. Assist a team lead in systems development issues. Assist with production support after an implementation moves to the production stage. Work with systems implementation stages of blueprint, development, testing, production and go-live support.
Senior Programmer/Analyst	BS in Information Technology or equivalent, or: BS/BA in non-IT Field plus 4 years IT Experience	15	10	Analyze user requirements, concept of operations documents, and high-level system architecture to develop system design documentation. Guide systems development and implementation planning through assessment or preparation of system engineering management plans and system integration and test plans. Develop system configuration documentation, including detailed designs for capacity planning, security systems and disaster recovery. Has in-depth hands-on knowledge and experience in systems implementation in the different stages of blueprint, development, testing, production and go-live support. Good communication skills and experience with business process reengineering activities.
Project Manager	BS in Information Technology or equivalent, or: BS/BA in non-IT Field plus 4 years IT Experience	20	15	Manage large-scale (10,000+ users) systems implementation development and deployment projects. Manage complex information technology systems with expertise in specific disciplines such as Enterprise Resource Planning or Information Strategy. Assess the feasibility, cost and practicality of converting systems to packaged software against developing custom home-grown software. Work independently directly with senior customer executives as consultants.
Process Integration /Implementation Team Leader	BS in Information Technology or equivalent, or: BS/BA in non-IT Field plus 4 years IT Experience	16	10	Develop detailed conversion plans to define the conversion process of developing new or packaged software. Utilize software conversion tools in conjunction with manual refinement to convert systems work packages. Work with business process reengineering activities to improve business operation efficiency and reduce operations and support costs. Combine experience with functional solution development and/or test of commercial and/or Federal government information management systems. Work with systems software for end-to-end systems implementation methodology (Project Preparation–Business Blueprint–Realization–Final Preparation–Go-Live–Post Go-Live).
Business Process Functional Senior Analyst	BS in Information Technology or equivalent, or: BS/BA in non-IT Field plus 4 years IT Experience	12	7	Provide technical expertise for the production of detailed database designs and design documentation, including data models, and data flow diagrams. Serve as a Business Process Functional subject matter expert and lead a group of analysts in evaluating analytically and systematically problems of workflow, organization, and planning and develop appropriate corrective action. Apply business process improvement practices, to reengineer methodologies/principles and business process modernization projects. Prepare milestone status reports and presentations for colleagues, subordinates, and end user representatives.
Software Configuration Leader	BS in Information Technology or equivalent, or: BS/BA in non-IT Field plus 4 years IT Experience	8	5	Evaluate and configure software products to match user requirements with system capabilities. Coordinate conversion and migration of existing legacy databases to current state of the art software platforms. Work with functional business or data management operations/processes. Work on functional solution development, data management and/or test of commercial and/or Federal government information management systems. Configure commercial and custom software and manage configuration for a large systems implementation. The software configuration leaders for each functional module will configure different modules within a systems implementation on the latest software version being implemented.
Development Leader	BS in Information Technology or equivalent, or: BS/BA in non-IT Field plus 4 years IT Experience	11	7	Manage large technical staff associated with systems programming development (including reports, interfaces, enhancements and conversions), business warehouse development, middleware development and documentation management systems. Manage software development associated with large (10,000+) scale implementations. Provide insight and quality review of developed objects in the areas of programming, business warehouse, middleware and documentation management systems development tasks, as well as collaborate with Business Process Teams to determine that functional requirements are satisfied. Work with functional analysts to resolve requirements and design issues related to programming development.

SECTION III

Labor Category Descriptions

Labor Category Name	Min Educational Requirement	Min Years General Exp	Min Years Project Specific Exp	Functional Responsibilities
Test and Evaluation Leader	BS in Information Technology or equivalent, or: BS/BA in non-IT Field plus 4 years IT Experience	10	7	Lead testing effort at all levels from module or unit testing through all levels of software integration testing. Manage testing team responsible for writing software test plans in support of software design to ensure the integrity of test plans. Manage resources in developing test data and predefine specific test acceptance criteria.
Information Assurance Specialist	BS or extensive technical expertise	10	7	Manage the IA aspects of a distributed networked system implementing the IA mechanisms of firewalls, vulnerability scanners, intrusion detection tools, auditing tools and other security tools. Work with information assurance and general security policy and guidance. Plan, develop and integrate security mechanisms that satisfy security requirements and create a secure networking environment. Interact with senior leadership in meeting or briefing scenarios.
Functional/Technical Subject Experts	BS in Information Technology or equivalent, or: BA and 4 years IT Experience	14	8	Analyze user requirements, concept of operations documents and high-level system architecture to develop system requirements specifications. Responsible for configuration, design, development, testing and deployment of the system to enhance the existing project team. Work on their respective functional or technical domain in implementing software systems. Train, manage and deploy end-user roles and investigate large and complex problems. Make sound recommendations relevant to computing, quality control, analysis, and testing systems and have some level of management experience in the last five years in implementing systems solutions in various organizations.
Training Leader	BS in Information Technology or equivalent, or: BS/BA in non-IT Field plus 4 years IT Experience	8	4	Work on training development, training delivery, and training sustainment requirements for instructional lead training, analysis of training data collected from the implementation site, web-based training, program planning, support and monitor site trainer ability, adequacy and comprehension of trainer techniques. Use communication and interpersonal skills and flexibility to work in different environments. Manage and lead other personnel located offsite.
User Interface (UI) Design Leader	BS in Information Technology or equivalent, or: BS/BA in non-IT Field plus 4 years IT Experience	8	4	Work on user interface design. Provide insight and guidance in the area UI development tasks including working with Business Process Teams to ensure that a system implementation delivers the best user experiences possible. Act as a source of expertise for the entire user experience community. Mentor and teach others. Responsible for end-to-end user experience and best practices across Business Process Teams, and contribute to the success of product innovation by applying design best practices. Lead teams in conceptual development and have direct experience with innovation and new product development. Design and develop GUI and web design concepts and emerging technologies.
Information Management (IM) Analyst	BS in Information Technology or equivalent, or: BS/BA in non-IT Field plus 4 years IT Experience	12	6	Work in one of the areas of expertise from the following: <ul style="list-style-type: none"> • Business warehouse: Provide insight and quality review of developed technical objects in the area of business warehouse development tasks, including working with Business Process Teams to determine if business requirements have been met • Workflow: Provide insight and quality review of developed technical objects in the area of workflow development tasks, including working with Business Process Teams to determine if business requirements have been met • Document Management: Provide insight and quality review of developed technical objects in the area of document management development tasks, including working with Business Process Teams to determine if business requirements have been met
User Management Senior Analyst.	BS in Information Technology or equivalent, or: BS/BA in non-IT Field plus 4 years IT Experience	10	7	Develop end user role strategies based on functional business operations/processes. Define end user roles by mapping various business processes and the associated business transactions to specific roles. Map roles for end users at deployment sites. Will plan security requirements for establishment of user accounts and assignment of duties. Set up a process for maintenance of end user role configurations.

SECTION III

Labor Category Descriptions

Labor Category Name	Min Educational Requirement	Min Years General Exp	Min Years Project Specific Exp	Functional Responsibilities
Portals/Web Services/XML Analyst.	BS in Information Technology or equivalent, or: BS/BA in non-IT Field plus 4 years IT Experience	7	5	Provide insight and IV&V support of developed objects in the area of Portal /Web Services/XML development tasks including working with Business Process Teams to determine if business requirements have been met.
Computer Specialist/Programmer	BS in Information Technology or equivalent, or: BS/BA in non-IT Field plus 4 years IT Experience	7	4	Code and test software based upon software specifications and designs. Develop detailed system architecture and system design documentation. Will apply knowledge of computer science principles, information management principles, data processing functions, hardware and software systems structures and operations, and computer programming languages and techniques to solve automation problems. Apply scientific, engineering or business objectives by writing, modifying, or adapting computer programs in machine level, assembly, and third or fourth generation programming languages. Interface with and use minicomputer and mainframe computer systems in addressing project objectives. Use standard or conventional approaches to define, plan, organize, design, develop, modify, test and integrate database or data processing systems, computer hardware systems, and simulation models. Assist in formulating architectural design, functional specification, interfaces and documentation of hardware or software systems.
Junior Computer Specialist/Programmer	BS in Information Technology or equivalent, or: BS/BA in non-IT Field plus 4 years IT Experience	3	2	Code and test software based upon software specifications and designs. Apply knowledge of computer science principles, information management principles, data processing functions, and computer programming languages and techniques to solve automation problems. Apply scientific, engineering or business objectives by writing, modifying, or adapting computer programs in machine level, assembly, and third or fourth generation programming languages. Define, plan, organize, design, develop, modify, test and integrate data base or data processing systems. Use detailed specifications, and adapt standardized techniques, methods, criteria and precedents to develop or modify portions of a system or program.
Training Specialist	BS in Information Technology or equivalent, or: BS/BA in non-IT Field plus 4 years IT Experience	3	3	Conduct the research necessary to develop and revise training courses. Develop and revise these courses and prepare appropriate training catalogs. Prepare instructor materials (course outline, background material, and training aids). Prepare student materials (course manuals, workbooks, handouts, completion certificates, and course critique forms). Train personnel by conducting formal classroom courses, workshops and seminars.
Trainer	BS in Information Technology or equivalent, or: BS/BA in non-IT Field plus 4 years IT Experience	2	2	Develop and provide technical and end-user training on computer hardware and application software, information systems development, training. Assist in developing and revising course materials and prepare appropriate training catalogs. Assist in training personnel by conducting formal classroom courses, workshops and seminars.
Senior Technical Consultant	BS in Information Technology or equivalent, or: BS/BA in non-IT Field plus 4 years IT Experience	8	3	Provide expertise in the areas of system design, systems engineering techniques, and systems management processes. Develop system engineering and management procedures, planning and execution of the engineering and technical effort. Monitor and report progress, management of acquisition and employment of the program/project resources management and control of financial and administrative aspects of the program/project with respect to technical systems requirements.
Junior Technical Consultant	BS in Information Technology or equivalent, or: BS/BA in non-IT Field plus 4 years IT Experience	5	2	Work on systems engineering design and systems management processes. Assist in the development and documentation of system engineering procedures. Serve as an interface and point of contact on technical issues associated with Technical Infrastructure. Analyze and study complex information system requirements and have a deep understanding of architecture, techniques and management processes across a broad spectrum of systems, applications and requirements.

SECTION III

Labor Category Descriptions

Labor Category Name	Min Educational Requirement	Min Years General Exp	Min Years Project Specific Exp	Functional Responsibilities
Senior Functional Consultant	BS in Information Technology or equivalent, or: BS/BA in non-IT Field plus 4 years IT Experience	11	6	Analyze users' requirements, concept of operations documents, and high-level system architecture to develop system requirements specifications. Develop detailed system architecture and system design documentation. Develop system engineering and management procedures, planning and execution of the functional effort. Monitor and report progress, management of acquisition and employment of the program/project resources management and control of financial and administrative aspects of the program/project with respect to functional systems requirements. Work in the functional business areas of Human Resource Management, Financial Management, Manufacturing Management, or Logistics Management. Apply functional experience to requirements definitions for enterprise-wide Information Technology (IT) systems or gap/fit analyses for Government-Off-the-Shelf (GOTS) and Commercial-Off-the-Shelf (COTS) software solutions. Analyze and design improvements to business processes, including the implementation of best practices.
Junior level Functional Consultant	BS in Information Technology or equivalent, or: BS/BA in non-IT Field plus 4 years IT Experience	6	3	Analyze user requirements, concept of operations documents, and high-level system architecture to develop system requirements specifications. Assist with system development and implementation planning through assessment or preparation for system engineering management plans and system integration and test plans. Develop system configuration documentation including detailed designs for program development. Analyze and design improvements to business processes, including the implementation of best practices.
Deployment Project Manager	BS in Information Technology or equivalent, or: BS/BA in non-IT Field plus 4 years IT Experience	7	3	Act as senior lead for individual deployment projects. Responsible for one or more specific site deployment efforts. Utilize systems implementation methodology during deployment. Will manage resources responsible for implementing different function modules during deployment. Coordinate and manage all aspects of deployment. Prepare and present status of deployment schedule, costs, deliverables, risks and risk containment strategies.
Senior Trainer	BS in Information Technology or equivalent, or: BS/BA in non-IT Field plus 4 years IT Experience	4	2	Will identify, develop, implement, and conduct training and instruction of technical-based subject matter related to computer hardware/software, communications, local and wide area networking, Internet, video, imaging, business processes, Government regulations, procurement/acquisition, strategic planning, etc., as required for a particular situation. Will design, develop, prepare and refine training curriculum and course materials for various classroom and other instructional environments.

SECTION IV
Services Pricelist

APPROVED OPTION 2 PERIOD PRICING
(7/1/2019 - 6/30/2024)

Labor Category	Hourly Rate Offeror Site	Hourly Rate Other than Offeror Site
Systems Programmer/Analyst	194.44	189.22
Senior Programmer/Analyst	205.25	200.03
Project Manager	232.28	227.06
Process Integration /Implementation Team Leader	206.33	201.11
Business Process Functional Senior Analyst	183.63	178.41
Software Configuration Leader(s)	165.25	160.03
Development Leader	176.06	170.84
Test and Evaluation Leader	171.73	166.51
Information Assurance Specialist	171.73	166.51
Functional/Technical Subject Experts	187.95	182.73
Training Leader	164.16	158.94
User Interface (UI) Design Leader	164.16	158.94
Information Management (IM) Analyst	182.54	177.33
User Management Senior Analyst.	171.73	166.51
Portals/Web Services/XML Analyst.	154.43	149.21
Computer Specialist/Programmer (ABAP)	151.19	145.97
Junior Computer Specialist/Programmer (ABAP)	122.00	116.78
Training Specialist	129.57	124.34
Trainer	116.59	111.37
Senior Technical Consultant	159.84	154.62
Junior Technical Consultant	139.30	134.08
Senior Functional Consultant	139.20	133.97
Junior level Functional Consultant	114.39	109.16
Deployment Project Managers	139.20	133.97
Senior Trainer	136.05	130.83

SECTION V.

USA COMMITMENT TO PROMOTE SMALL BUSINESS PARTICIPATION PROCUREMENT PROGRAM

PREAMBLE

Enterprise Horizon Consulting Group provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To ensure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and women-owned small businesses to promote and increase their participation in ordering activity contracts. To accelerate potential opportunities please contact:

Ms. Eu-jeania Hwang
Enterprise Horizon Consulting Group
312 Sutter Street, Suite 606
San Francisco, California 94108
Main Telephone: (917) 208-6907
FAX: (413) 208-6909

SECTION VI.

<p align="center">BEST VALUE SAMPLE BLANKET PURCHASE AGREEMENT FEDERAL SUPPLY SCHEDULE</p>

(Insert Customer Name)

In the spirit of the Federal Acquisition Streamlining Act (Agency) and (Contractor) enter into a cooperative agreement to further reduce the administrative costs of acquiring commercial items from the General Services Administration (GSA) Federal Supply Schedule Contract(s)_____.

Federal Supply Schedule contract BPAs eliminate contracting and open market costs such as: search for sources; the development of technical documents, solicitations and the evaluation of offers. Teaming Arrangements are permitted with Federal Supply Schedule Contractors in accordance with Federal Acquisition Regulation (FAR) 9.6.

This BPA will further decrease costs, reduce paperwork, and save time by eliminating the need for repetitive, individual purchases from the schedule contract. The end result is to create a purchasing mechanism for theGovernment that works better and costs less.

Signatures

Agency

Date

Contractor

Date

BPA NUMBER _____

(CUSTOMER NAME)
BLANKET PURCHASE AGREEMENT

Pursuant to GSA Federal Supply Schedule Contract Number(s) _____, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (Ordering Agency):

(1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

MODEL NUMBER/PART NUMBER	*SPECIAL BPA DISCOUNT/PRICE
_____	_____
_____	_____
_____	_____

(2) Delivery:

DESTINATION	DELIVERY SCHEDULES / DATES
_____	_____
_____	_____
_____	_____

(3) The Government estimates, but does not guarantee, that the volume of purchases through this agreement will be _____.

(4) This BPA does not obligate any funds.

(5) This BPA expires on _____ or at the end of the contract period, whichever is earlier.

(6) The following office(s) is hereby authorized to place orders under this BPA:

OFFICE	POINT OF CONTACT
_____	_____
_____	_____
_____	_____

(7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

(8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

- (a) Name of Contractor;
- (b) Contract Number;
- (c) BPA Number;
- (d) Model Number or National Stock Number (NSN);
- (e) Purchase Order Number;
- (f) Date of Purchase;
- (g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and
- (h) Date of Shipment.

(9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

(10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.

SECTION VII.

BASIC GUIDELINES FOR USING “CONTRACTOR TEAM ARRANGEMENTS”

Federal Supply Schedule Contractors may use “Contractor Team Arrangements” (see FAR 9.6) to provide solutions when responding to a customer agency requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions of the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customers’ needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules “Team Solution” to meet the customer’s requirement.
- Customers make a best value selection.